



COMPANY

Network Claims Assessors Group

2021



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ABOUT US

Our humble beginning started when Thys Botes was the liaison officer for 5 years between the insurance and SAPS regarding vehicle claims, hijacking,, investigations, etc. Due to the great relationship and the need that was identified by Thys, he resigned, and our journey started on 26 February 1998 with the registration of Ultimate Insurance Corporate Services. The name was confusing to the public, as they perceived us as being a brokerage.

In 2009 he fulfilled his dream of starting a national footprint of assessors in South Africa, by registering NCA as it's known today. This was a dream that came from industry leaders needs and objectives. He decided to take the leap of faith and started with a small team. We were able to identify the needs within the industry and make it a reality.

Contrary to perception, our work is not contracted to external contractors, every claim is assessed by our national team. We achieve this by employing experienced assessors in SA and allow them to pursue their passion. Many of these like-minded people do not have the means to start up their own company with all the challenges they will face. We therefor embrace these individuals into our family.

We facilitate and validate all claims on behalf of the insurers, by keeping all parties up to date through constant communication and a team who all work together. From day one that the claim are sent to us, the entire team are part of the journey.

We strive to exceed the expectation of the industry and their clients.

MISSION

To ensure management of claims through effective communication, validation and reporting. Constant training to all staff to stay updated on changes and trends in the industry.

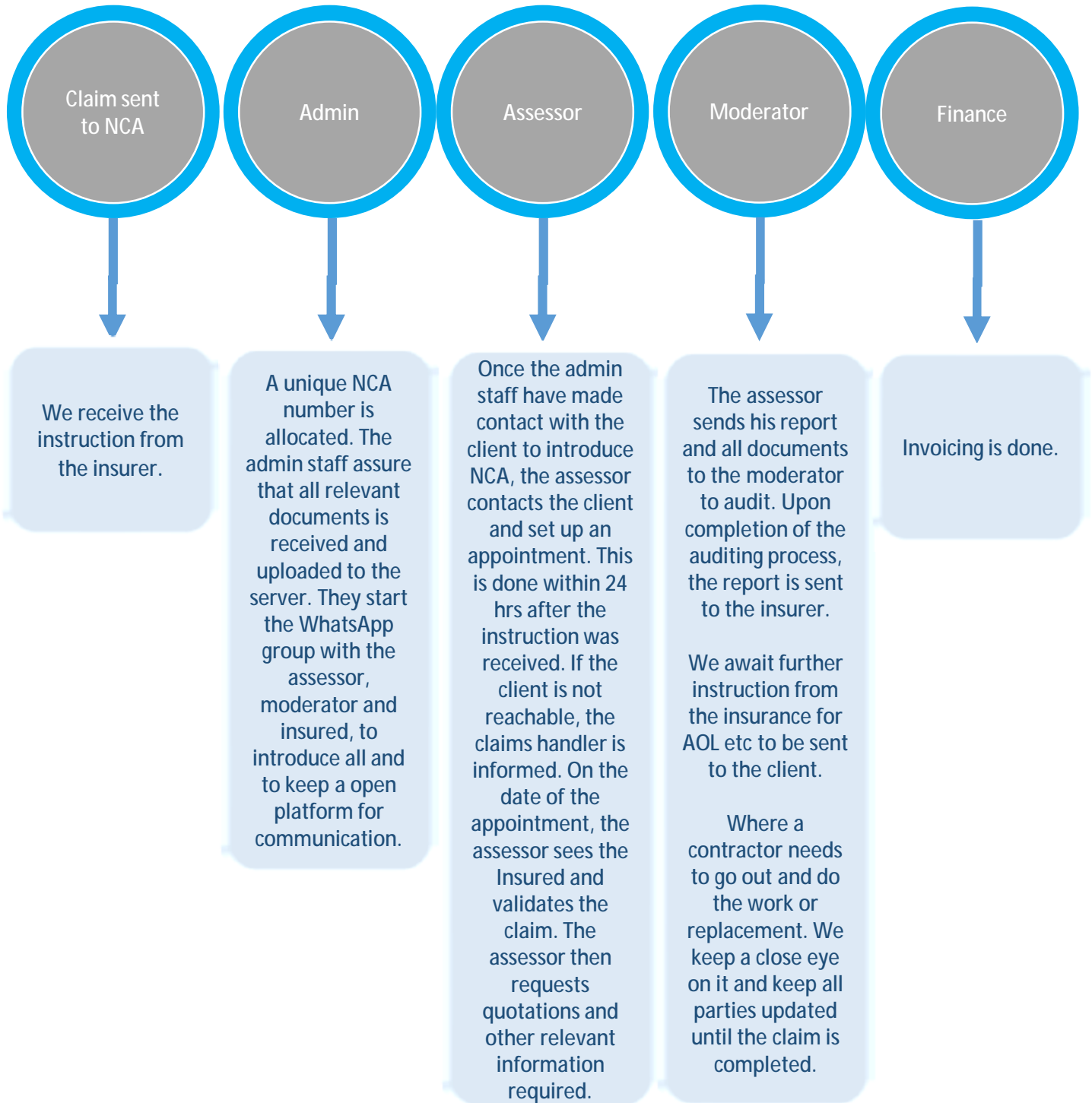
VISION

To become the market leader in assessor services in South Africa. We aim to change the perception of the general public at large, to that of a positive experience.



HOW DO WE DO WHAT WE DO BEST?

Every department in NCA is accountable for a claim, as we all support each other on the journey to validate and report back regularly on the instruction from the insurer. This is achieved by having staff who are dedicated and know what is expected of them.



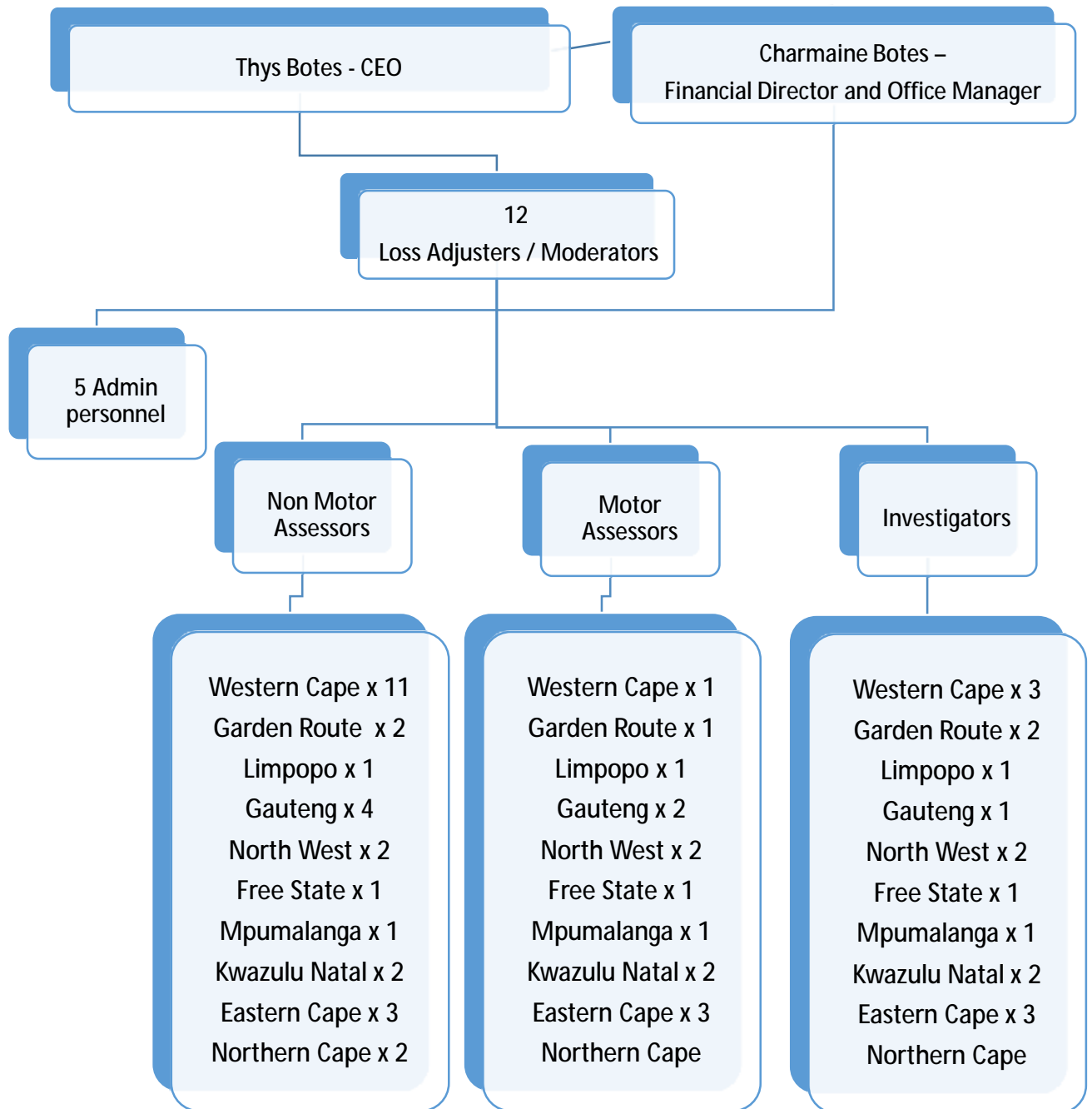
Did you Know?

contract out idiom

Save Word

Definition of contract out
to agree by contract to pay someone outside an organization to perform (a job)
// The company contracted out its manufacturing jobs.

OUR TEAM



THE NCA VEHICLE



The Departments
Client Relationship Management
Finance
Admin
Assessors and Moderators



Type of claims we handle
Motor Claims
Non Motor Claims
Upliftment
Investigation



Continuous communication with
all stake holders.



Through vision and experience
we render first class service.



Available 24/7 365



DIRECTOR'S STATEMENT

Dreams as big as mountains



We believe anything is possible and we will never sell ourselves short as our Father above did not and never will create failures.

Our goal is to improve the industry of Loss Adjusters / Assessors & Investigators so that we can work together with insurers to improve the view of our industry in the eyes of the public. In a very competitive market, we strive to be an industry leader. Our Creator comes first, our family is our life and Network Claims Assessors will rise to the top NETWORK of Loss Adjusters in South Africa.

Every colleague is a friend, and every friend is our family.

With 28 years of hard work and dedication, we harvested the cream of the crop, and we know we are market leaders at NCA.



Thys Botes

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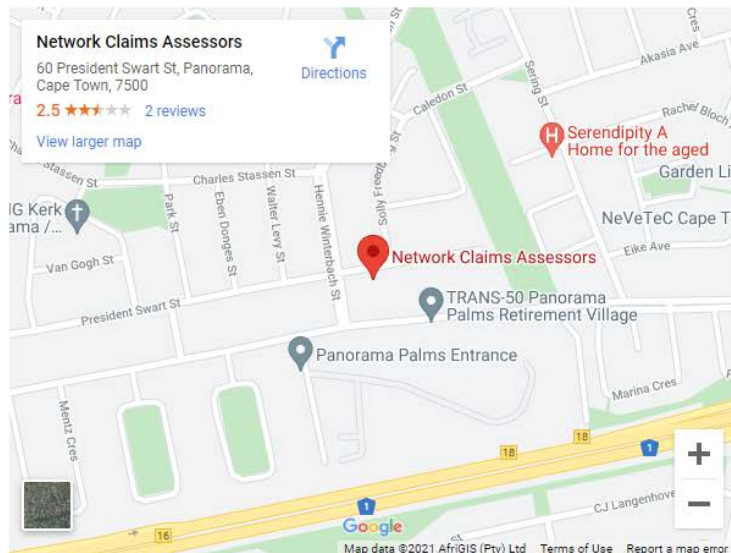
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We have network assessors in the following areas:

- Johannesburg
- Bloemfontein
- Durban
- Port Elizabeth
- East London
- Umtata
- Cape Province