



ETANA Agri  
145 Voortrekker Street  
Malmesbury, 7300  
April 24, 2013

To whom it may concern,

I would like to take an opportunity to offer a formal recommendation for Network Claims Assessors Group (NCAG). As claims manager of ETANA Agri I have had the privilege of working with NCAG for approximately five years and I feel that they have proven themselves to be a professional company, always willing to assist.

Managing the NCAG team is Mr. Botes and Mr. Gericke, both members of The Institute of Loss Adjusters of South Africa, and they never stand back for a challenge to do great business. NCAG is their baby and they take a lot of pride in what they do and what they have achieved.

NCAG became part of our team whilst we were in the growing faze of this company and it has been a pleasure working with them.

The responsibilities of NCAG consists of, inter alia, the following:

-  Loss Adjusting
-  Motor Assessing
-  Salvage Admin
-  Investigations

I have found their assistance in these fields and the regular updates to be more than welcome especially when the workload becomes as such that it is not always possible to follow up on quite a lot of different assessors.

The work they do is thorough and this might be one of the few things that could be deemed a negative. I believe that NCAG exhibits many of the qualities that are essential to business and this is something that is hard to find in our modern days.

With the aforementioned in mind I highly recommend NCAG for any company, procurement programme or loss adjusters panel and hope that you will carefully consider making them a part of your team.

Sincerely,



Dawid van Zyl  
ETANA Agri  
Claims Manager

ETANA INSURANCE COMPANY LIMITED  
(REG. NO. 2001/009647/06)

A Licensed Financial Services Provider  
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